Part A: Steps to Clear Cookies and Cache in various Browsers

To ensure a smooth login with the upgraded CUPIS, colleagues are requested to clear cookies and cache of the browsers before the first login. Alternatively, colleagues may access CUPIS in private mode [Part B: Private Browsing Procedures] to avoid the incompatibility issue.

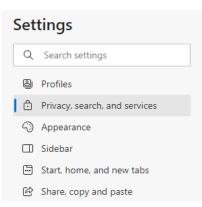
1. Suggested Web Browsers to access CUPIS

- Microsoft Edge 106 (CUPIS is best viewed with Microsoft Edge)
- Google Chrome 106
- Apple Safari 15.6, 14.1.2
- Mozilla Firefox 105 RR, 102 ESR

2. Steps to Clear Cookies and Cache in various Browsers

2.1 Microsoft Edge [Back to Part A]

- Launch Microsoft Edge browser.
- Click the Menu icon at the top-right corner of the browser, then click Settings
 Settings
- Click on "Privacy, search, and services".



• Scroll down to "Clear browsing data" and click "Choose what to clear".

Clear browsing data								
This includes history, passwords, cookies, and more. Only data from this profile will be deleted. Manage your data								
Clear browsing data now	Choose what to clear							
Choose what to clear every time you close the browser	>							

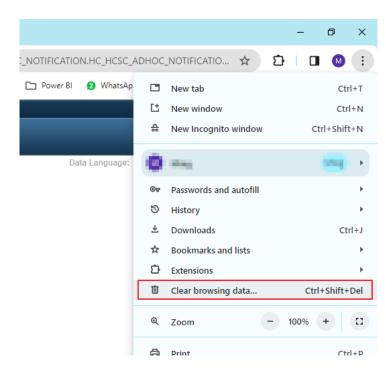
• Change the Time range at the top to "All time" and check the boxes next to "Cookies and other site data" and "Cached images and files". Then, click "Clear now".

Time range	
All time	~
Browsing history 65 items and more on synced or all signed-in devices that are sy Download history None	· · · · ·
Cookies and other site da From 44 sites. Signs you out of	
Cached images and files Frees up less than 55.9 MB. Sor	ne sites may load more
This will clear your data across all yo To clear brow only, <u>sign out first</u> .	
Clear now	Cancel

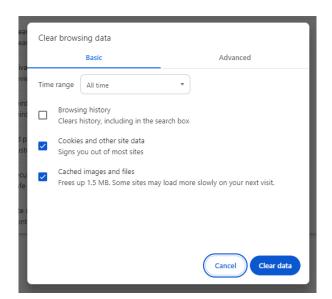
• Restart the browser.

2.2 Google Chrome [Back to Part A]

- Launch Google Chrome browser.
- Click More
 at the top-right corner and then click "Clear browsing data...".



• Change the Time range at the top to "All time" and check the boxes next to "Cookies and other site data" and "Cached images and files". Then, click "Clear now".



- Click "Clear data".
- Restart the browser.

2.3 Apple Safari [Back to Part A]

- Launch Safari browser on your Mac.
- Select Safari -> "Preferences...." or "Settings...".
- Click the "Privacy" tab and select "Manage Website Data...".

	Privacy											
	දි රුදු General	C Tabs	AutoFill	P asswords	Q Search	Security	Privacy	Websites	O Profiles	رح Extensions	දිරිදිලා Advanced	
Website tracking: O Prevent cross-site tracking												
Hide IP address: 📃 Hide IP address from trackers												
Your IP address can be used to determine personal information, like your location. To protect this information, Safari can hide your IP address from known trackers. Learn more												
Private Browsing: 🗹 Require Touch ID to view locked tabs												
			Website c	lata: Man	age Web	site Data.						
Advanced	Settings									About Sa	afari & Priva	cy ?

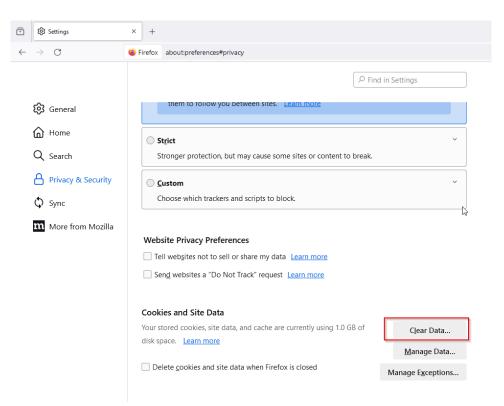
• Click "Remove All".

000							Privac	У				
					e stored data , but may al:					oving the da	Ita	
Advancec	Se					Loadir	ng Webs	ite Data				rivacy ?
		R	emove	Rei	move All					Doi	ne	

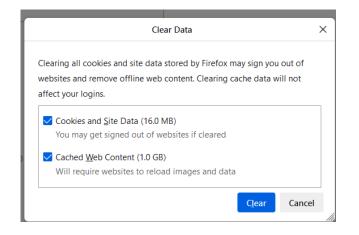
• Restart the browser.

2.4 Mozilla Firefox [Back to Part A]

- Launch Mozilla Firefox browser.
- Click \equiv at the top-right corner of the screen, then click "Settings".
- Select "Privacy & Security", scroll down to "Cookies and Site Data" and Click "Clear Data..."



• Check "Cookies and Site Data" and "Cached Web Content" and click "Clear".



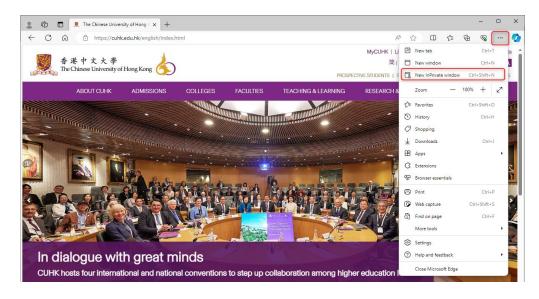
- Click "Clear now".
- Restart the browser.

Part B: Private Browsing Procedures

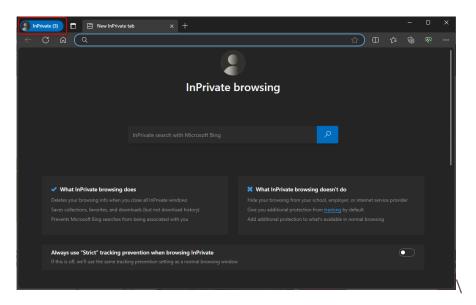
- 3. Steps of Private Browsing in Various Browsers
 - 3.1 Microsoft Edge
 - 3.2 Google Chrome
 - 3.3 Apple Safari
 - 3.4 Mozilla Firefox

3.1 InPrivate Mode on Microsoft Edge [Back to Part B]

- Open Microsoft Edge.
- Select the three dots icon at the upper-right corner.
- Select New InPrivate window from the drop-down menu.

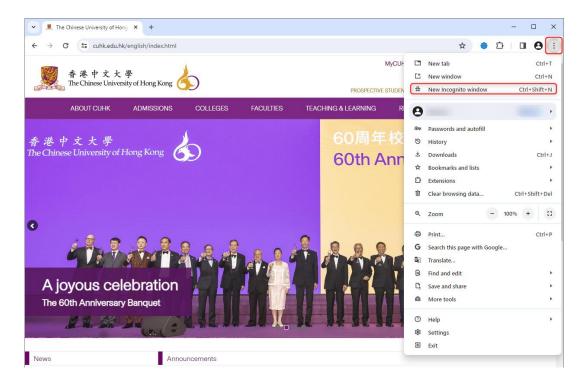


• A new window opens, showing InPrivate at the top left.

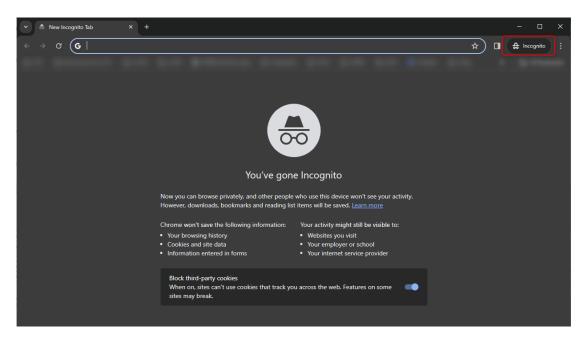


3.2 Incognito Browsing on Google Chrome [Back to Part B]

- Open Google Chrome.
- Select the three dots icon at the upper-right corner.
- Select New Incognito window from the drop-down menu.

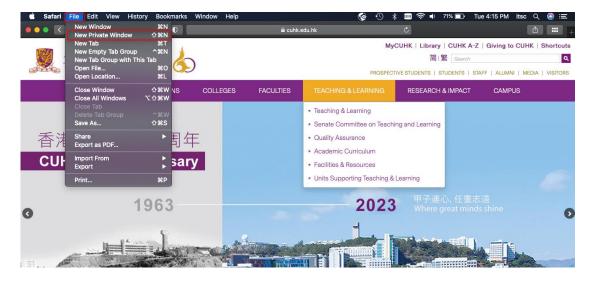


• A new window opens, usually darker colored than normal, showing **Incognito** at the top right.

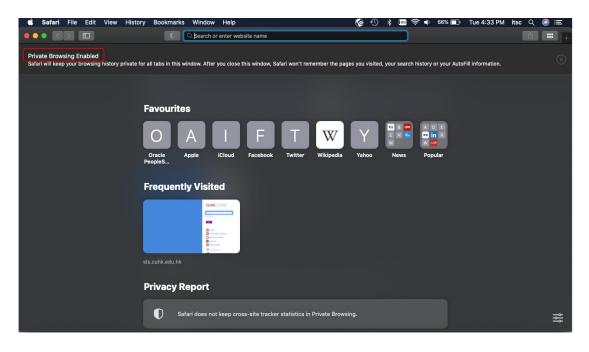


3.3 Private Browsing on Apple Safari [Back to Part B]

- Open Safari.
- Select File at the top-left corner.
- Select New Private Window from the drop-down menu.



• A new window opens, showing **Private Browsing Enabled** at the top left.



3.4 Private Mode on Mozilla Firefox [Back to Part B]

- Open Firefox.
- Select the three lines icon at the upper-right corner.
- Select New private window from the drop-down menu.



• A purple-themed window opens, showing **Private browsing** at the top right.

